

# **Creating Custom Client Fields**

If you wish to collect additional information when clients create an account, you can add custom client fields.

### To Create a Custom Field:

1) Click Settings at the top of the page and select Advanced Settings

Today	Schedule	Clients 10	Staff 5	Store	Settings		4	¢
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2) Scroll down to Client Signup section and select Custom Fields.



	Client Signup
	Settings
	Waivers
waivers the next time they	Welcome Email
	Custom Fields
	Custom Staff Fields
	Client Management
	Make-up Reasons

3) Select New Custom Field.

Custom Fields	
Custom Fields Secondary Client Info	
All custom fields	
Emergency Name Freeform text • Used in client signup and client profile	Edit
+ New Custom Field	



4) From here, add in the name of the custom field, the reason you have requested this information, and how clients can enter their information.

Custom field name		
/hy ask for this? (600 charac	er limit) 🔶 Optional	
Explain to clients the reason	or needing this info	

List of choices you define Yes or No answer

\*If you choose List of choices you define, you will need select whether clients

can select more than one answer 🔽 or only one answer 🔳 then enter each option.



Which answer options do you want to offer?

List of choices you define 🗸	
Let people choose multiple options	
Your option	圃
Add an option	

5) When creating custom fields, you want to be sure you are collecting information for the correct person. Depending on the information you are collecting, you can determine whether it is required, optional or not shown for different types of people. The three types of people who may sign up for a Pike13 account are listed below.



New Custom Field

# Is this field required, optional, or hidden during client signup?

For clients who might also manage others, this field is:

	Required	This is a client who may also manage
	Optional	another client. For example, a spouse may manage their spouse's profile.
~	Not shown	

For non-clients who manage clients, this field is:

	Required	This is typically a parent who is only enrolling their children. They simply
	Optional	manage their child's account.
~	Not shown	

For clients who are managed, this field is:

	Required	This is a child or adult who is
	Optional	managed by another non-client or client.
~	Not shown	

6) You can also determine who can see the data in these fields after it has been entered.



#### Is this field used in client profiles?

On client profiles, this field is:

	Shown to clients and staff men	nbers Clients can edit the information at any time.
	Shown to staff members only	Only staff can edit the information.
~	Not shown	Neither clients or staff members can see or edit this information.

Is this field required when staff members claim their accounts?

For all staff members, this field is:

	Required	If staff members need to complete this field in their staff profile, you can make it
	Optional	required or optional. If they do not, you can select that the field is not show.
~	Not shown	

#### Is this field used in staff member profiles?

On staff member profiles, this field is:

	Shown to all staff members	field, you can select who can see and edit the field.
	Shown to managers and owners	
~	Not shown	

7) If your plan includes waivers, you can select whether this field can be shown in the waiver. Please note when a custom field is added to a waiver, the field will be required to be completed prior to signing.



## Can this field be used when creating documents?

For creating online documents, this field is:

🗸 Shown						
Not show	Not shown					
✓ Save	🖮 Delete	<b>≭</b> Cancel				

8) When completed, click Save.